

Stay connected with your customers and team

Your remote, hybrid, and mobile workers need to be able to take their extensions anywhere. Many softphones, however, are unintuitive and difficult to use, and audio-only softphones don't provide the modern capabilities you need, such as presence, integrated chat and SMS, and other key features. And you can't compromise on quality—voice problems are frustrating for your team and can have a negative impact on your brand.

Our full-featured phone client, available for both mobile*, web and desktop, is tightly integrated with our communication platform to deliver all the features you need to work where and how you need to.

Web, Desktop & Mobile Apps!





Do you:

- Have a staff of remote or hybrid workers? Work from home?
- Want to replace your desk phones without losing features?
- Have on-the-go employees who need to stay connected?

If any of these sounds familiar, you can benefit from one of our calling apps.

Key Features



Client

- Web
- Desktop (Windows & Mac)
- Mobile (iOS and Android)



Voice Calls

- Rock-solid calling that your customers can rely on for their businesses
- Web and desktop client
- Visual voicemail—Play, delete, and download voicemails with optional text transcription add-on
- Call transfer—Intuitively transfer a call (unattended or attended) to any contact
- Call parking— Extremely efficient auto and directed call parking with intuitive call pickup page
- Call history with recordings—View all recent calls; filter by outgoing, incoming, or missed calls; and play, download, or delete call recordings



Presence

- Co-worker status—Easily see the status of everyone in the company free, on the phone (desk phone or software client), or in do-not-disturb mode—from anywhere in the application
- Ability for users to set custom status messages



Contact Management

- Company, shared and personal contacts
- Ability to add contacts from call history and voicemail



Business Texting

- Send and receive SMS messages
- Shared SMS—Enable users to have more than one number so they can text without having to give out their personal cell numbers, and enable numbers to be monitored and used by multiple users
- 10DLC-compliant



Virtual fax (optional add-on)

- Send and receive faxes
- Upload files to send as fax
- View history of sent and received faxes
- Ability to configure multiple users to be cc'd on incoming faxes



Collaboration

- Chat
- Meetings with video and screen sharing)









